



Troubleshooting Cisco IP Telephony

Paul Giralt, Addis Hallmark, Anne Smith

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Reveals the methodology you need to resolve complex problems in an IP telephony network

- Master troubleshooting techniques and methodologies for all parts of a Cisco IP Telephony solution-Cisco CallManager, IP phones, gateways, applications, and more
- Learn how to investigate and resolve voice quality problems, including delayed audio, choppy or garbled audio, static and noise, one-way or no-way audio, and echo
- Read about the variety of trouble-shooting tools at your disposal and how and when to use them based on the problem type
- Discover the potential causes of common problems and how to efficiently troubleshoot them to resolution
- Learn how to identify and resolve gateway problems by breaking the components into logical groups and following a methodical troubleshooting approach
- Use best practices recommendations to build a stronger IP telephony deployment and avoid common mistakes

IP telephony represents the future of telecommunications: a converged data and voice infrastructure boasting greater flexibility and more cost-effective scalability than traditional telephony. The ability to troubleshoot an IP telephony environment and the underlying network infrastructure is vitally important, just as it is in any complex system.

Troubleshooting Cisco IP Telephony teaches the troubleshooting skills necessary to identify and resolve problems in an IP telephony solution. This book provides comprehensive coverage of all parts of a Cisco IP Telephony (CIPT) solution, including CallManager, IP phones, gateways, analog devices, database and directory replication, call routing, voice mail, applications, network infrastructure, and more. You'll learn how to read trace files, determine when to turn on tracing and Cisco IOS(r) Software voice debugging, and how to troubleshoot voice quality issues.

Troubleshooting Cisco IP Telephony shows you how to break down problems to find the root cause. Descriptions of each part of the CIPT solution help you understand the functionality of each part of the solution and how each part interacts with other parts of the solution. You'll then learn what steps to take and tools to use to identify and resolve the cause of the problem.

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Mathew Jones:

Spent a free time and energy to be fun activity to accomplish! A lot of people spent their leisure time with their family, or their very own friends. Usually they doing activity like watching television, gonna beach, or picnic in the park. They actually doing ditto every week. Do you feel it? Do you want to something different to fill your free time/ holiday? Could be reading a book can be option to fill your free of charge time/ holiday. The first thing that you ask may be what kinds of reserve that you should read. If you want to test look for book, may be the guide untitled Troubleshooting Cisco IP Telephony can be good book to read. May be it can be best activity to you.

Clyde Okane:

A lot of people always spent their very own free time to vacation or maybe go to the outside with them household or their friend. Did you know? Many a lot of people spent many people free time just watching TV, as well as playing video games all day long. If you need to try to find a new activity honestly, that is look different you can read a book. It is really fun for yourself. If you enjoy the book that you simply read you can spent 24 hours a day to reading a reserve. The book Troubleshooting Cisco IP Telephony it is quite good to read. There are a lot of folks that recommended this book. They were enjoying reading this book. When you did not have enough space to create this book you can buy typically the e-book. You can m0ore simply to read this book from a smart phone. The price is not too expensive but this book offers high quality.

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